



LEARN THE SKILLS TO
BECOME JOB READY

CHC32015 CERTIFICATE III IN COMMUNITY SERVICES

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

REQUIRED STATEMENTS

At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations

EMPLOYMENT OPPORTUNITIES

- Home care assistant
- Community care worker
- Support worker
- Disability service worker
- Residential care worker
- Community house worker

PATHWAYS

CHC32015 Certificate III in Community Services
CHC35021 Certificate III in Community Safety Services
CHC33021 Certificate III in Individual Support

RTO ELEGIBILITY

1. Students are required to successfully complete the Language Literacy and Numeracy test through online system (LLN Robot)
2. Satisfactorily complete a pre-enrolment process to determine student's suitability for the chosen course.
3. Students are required to be physically fit to be able to perform some tasks required for methods of assessments.
4. Having access to the following is desirable for the successful completion of assessments and for research purposes:
 - Desktop computer, laptop or tablet
 - Microsoft Office or equivalent
 - Internet connection

- Access to software to view online videos and images, such as Adobe Reader, Windows Media Player, Windows Photo Viewer, which are available as a download from the internet.

STUDENT FEES

Course Fees	TBA
Blue Card (Student)	Free
Police check (if applicable)	\$80
Uniforms (if applicable)	\$50
Host Employers fee (if applicable)	\$250

METHOD DELIVERY

Blended Delivery (includes Online and Face to Face) or online

DELIVERY DURATION

Volume of learning hours	1,200 to 2,400
New Learner	200 to 1,400 hours
Existing Worker	800 to 1,200 hours
Holidays	According to State School

All student's will receive a Letter of Offer Training and Support Plan once your enrolment process has been completed.

RPL & CREDIT TRANSFER

You may already have a high level of skills, knowledge, or expertise in this industry this is identified as Recognition of Prior Learning (RPL). Do you hold any other Certificates in the same industry? You can apply for Credit Transfer. Seeking either RPL or credit transfer apply on your enrolment form.



WORLD-CLASS TRAINING

WORLD-CLASS LEADERS

COURSE OUTLINE (UNITS OF COMPETENCY)

TOTAL NUMBER OF UNITS = 12

- 5 core units
- 7 elective units

CORE UNITS

CHCCCS016	Respond to client needs
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS002	Follow safe work practices for direct client care
HLTWHS006	Manage personal stressors in the work environment

ELECTIVE UNITS

CHCCCS019	Recognise and respond to crisis situations
CHCCDE003	Work within a community development framework
CHCCOM001	Provide first point of contact
CHCCCS023	Support independence and wellbeing
CHCCCS015	Provide individualised support
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCPRT001	Identify and respond to children and young people at risk

ASSESSMENTS

To be assessed as competent, learners need to provide satisfactory evidence to all the assessments requirements relating to their knowledge and skills relevant to the unit of competency.

Assessment methods may include:

- Written Activities
- Quiz's
- Care Studies
- Projects
- Role plays / observations and work placement (if applicable)

WORK PLACEMENT

To gain this qualification successful, part of the assessment methods, you must do roles plays and case studies in either a workplace environment or simulated classroom environment.

HOW TO ENROL

Apply to Australian Academy is easy.

Apply through our website

www.australianacademy.edu.au or call **1300 656**

